# Conservation Cleaner Job Description

**Reports to:** Castle Steward

Line management responsibilities: none

Salary: £14,272 per annum

**Hours of work:** Average 20 hours per week across Sunday to Friday generally in the

mornings, exact hours to be agreed with manager

**Usual place of work:** St Michael's Mount, Marazion

### The role

To ensure the preservation of the castle collection, carry out thorough cleaning of all areas of the castle to an exemplary standard, manage the removal of the castle waste and provide housekeeping duties.

## Specific tasks associated with this role:

- Carry out cleaning duties in the castle according to the daily, weekly and occasional schedules.
- Learn and utilise conservation cleaning techniques to preserve the castle and its collection.
- Report any deterioration in the fabric of the castle or collection to the Castle Steward.
- Clean any collection items in other areas of the island on request.
- Ensure all cleaning equipment is cleaned, well maintained and stored correctly.
- Undertake additional non-routine conservation cleaning.
- Undertake housekeeping duties as required including washing, drying and ironing.
- Be discreet and security conscious when working in restricted access areas.

#### **Customer Service**

- Wear the appropriate uniform and personal protective equipment.
- Be friendly and helpful at all times.
- Be aware of all the activities on the Mount and be able to answer visitor's questions or know who to direct these questions to.

## **Health & Safety**

- Be familiar with emergency and first aid procedures.
- Be vigilant for any hazards and report them.
- Work to standard operating procedures (SOPs) and within COSHH and other risk assessments.
- Attend any necessary training.

## The Conservation Cleaner will be expected to:

- Model the behavioural values of St Aubyn Estates at all times: honest, considerate, energetic, responsible, resourceful.
- Undertake any other tasks as reasonably requested by the Castle Steward, the St Michael's Mount Duty Manager or any member of the St Aubyn family.

All employees who work in the department cover for each other during holidays or periods of sickness. This means you may occasionally be asked to take on tasks outside the normal scope of your job.

