

## **St Aubyn Foundation**

### **Garden Host Volunteer**

#### **Role Profile**

##### **Overview**

Join us at St Michael's Mount as a **Garden Host Volunteer** and help create a welcoming, inspiring and inclusive environment for all who visit our beautiful gardens.

Working alongside the Gardens Team and with Learning Hub, your role will focus on being a friendly and knowledgeable presence within the gardens – supporting light tasks, engaging visitors, and helping people connect with the heritage, horticulture and wellbeing benefits of this special place.

This role is not focused on heavy physical gardening work, but on care, conversation, and community.

##### **Garden Host Volunteer Role**

- Act as a welcoming and approachable presence in the gardens, offering directions, information and conversation to visitors.
- Support light gardening duties such as deadheading, light weeding, seed collecting, watering, and tidying pathways etc.
- Help visitors engage respectfully with the gardens, encouraging care for plants, wildlife, and heritage features.
- Share stories about the history, design, and planting of the gardens (training provided).
- Support accessible experiences by being attentive to visitors with different needs and offering assistance where appropriate.
- Help monitor visitor flow to ensure a safe and enjoyable experience for everyone.
- Report any maintenance issues or safety concerns to the Gardens Team.
- Contribute ideas for enhancing visitor enjoyment and inclusivity within the gardens.

### **This Role Will Suit People Who Are:**

- Interested in gardens, heritage, nature or wellbeing.
- Friendly and confident speaking to a wide range of people from different backgrounds and cultures.
- Passionate about making public spaces welcoming and accessible to all.
- Observant and happy to offer gentle guidance when needed.
- Able to carry out light physical activity at a comfortable pace.
- Reliable and able to work independently as well as part of a team.
- Respectful, patient, and approachable.

We welcome volunteers of all backgrounds, abilities and experiences. No formal gardening knowledge is required — just enthusiasm and a willingness to learn.

### **What Will a Garden Host Volunteer Gain?**

- Becoming part of a supportive and friendly team.
- Learning about the history and horticulture of St Michael's Mount.
- Gaining experience in visitor engagement and public-facing roles.
- Developing confidence in communication and storytelling.
- Enjoying time outdoors in a unique and inspiring environment.
- Supporting the mission and values of the St Aubyn Foundation.
- Contributing to a space that promotes wellbeing, heritage, and community connection.

### **Our Commitment to a Garden Host Volunteer**

We will:

- Provide a welcoming, inclusive, and respectful environment.
- Offer a full induction to the gardens and site.
- Provide guidance and training appropriate to your role.
- Ensure tasks are suitable and manageable, with adjustments where needed.
- Support your wellbeing and safety at all times.
- Offer regular opportunities for feedback and development.
- Value and appreciate your time and contribution.

### **We Ask Garden Host Volunteers To:**

- Carry out their role to the best of their ability.
- Support the aims and values of the St Aubyn Foundation.
- Follow St Aubyn Estates policies including health & safety, safeguarding, equal opportunities and data protection.
- Treat visitors, colleagues, and fellow volunteers with fairness and respect.
- Be reliable and give reasonable notice if unable to attend.
- Communicate any concerns or issues to the Gardens Team.
- Attend briefings or training sessions when required.

### **What we will provide**

- Reimbursement of travel expenses (capped at £6.00).
- Free parking at Folly Field long stay car park when volunteering.
- Free boating on and off St Michael's Mount during volunteering duties.
- Complimentary hot drink and cake from the Mount café during a designated break.
- Access to staff break areas.
- 30% discount in café and retail outlets.
- Invitation to St Aubyn Estate social events.
- Full induction and relevant training.
- Volunteer uniform (polo shirt, hoodie, name badge).