Boat Operator
Job Description

Reports to: Head of Boating & Harbour Master

Hours of work: 45.4 hours/week average over Monday to Sunday

The role
The Boat Operators are part of the team that provides a safe and efficient boating operation for visitors, island residents, contractors and staff.

Areas of responsibility:
Boating
- Work as part of the boat team, providing outstanding service to all boat users at all times.
- Learn the geography of the landing stages on different tidal heights and weather conditions.
- Assist with the maintenance of boats, the amphicraft and vehicles.
- Assist with the cleaning of the landings, causeway and harbour area.
- Maintain fitness in order to pass a Seafarer's medical.

Vehicles
- At the request of the Change House, carry out vehicle transport for island residents and visitors or staff with mobility issues.
- Assist the other Mount departments with stock transportation and bring post and deliveries to the Mount from the mainland post stores.
- Hold a full UK driving licence.

Customer Service
- Wear the appropriate uniform and personal protective equipment.
- Be friendly and helpful at all times.
- Be aware of all the activities on the Mount and be able to answer visitor's questions or know who to direct these questions to.

Health & Safety
- Be familiar with emergency and first aid procedures and act promptly if required to play a part in an incident.
- Be vigilant for any hazards and report them.
- Work to standard operating procedures (SOPs) and within COSHH and other risk assessments.
- Attend any necessary training.

The Boat Operators will be expected to:
- Model the behavioural values of St Aubyn Estates at all times: honest, considerate, energetic, responsible, resourceful.
- Undertake any other tasks as reasonably requested by the Head of Boating & Harbour Master, the Deputy Harbour Master, the Head of Operations or the St Michael's Mount Duty Manager.
- Live on the island and be part of the Island community duty rota. This includes weekend and evening boating, co-ordinator or fire duties.

All employees who work in the department cover for each other during holidays or periods of sickness. This means you may occasionally be asked to take on tasks outside the normal scope of your job.